esurrection University Alumni Magazine a*ll 2016* FOR STUDENTS, FOR FACULTY, FOR YOU...

The Mission of Resurrection University is stronger than ever.



We've come a long way as a University, and we're just getting started.

Like most of the ResU family, I've always set ambitious goals for the University. From building enrollment to moving to a new campus to upgrading programs and facilities, there are always opportunities to do more for our students and even more for our community.

Here are a few initiatives I hope we can pursue together in the coming years...

Community and Culture Building Meetings

Over the last few months I have met with many members of the University community, including faculty, staff and the Board of Directors, to begin to understand the many different perspectives, talents, skills and abilities unique to each individual. This Fall I will meet with student groups to learn more about the ways in which we can work with them and foster their talents throughout the educational experience.

Higher Learning Commission - March 2017 Visit

We are assembling a team to lead the collection of information for the Higher Learning Commission (HLC) report submission and visit. This will include training and preparation sessions with faculty, staff and Board of Directors members.

President's Council

One way to create an inclusive and transparent culture is to have the right people involved in important strategic decisions. To accomplish this goal, we will create a new team called the President's Council. The Council will meet on a regular basis to discuss ResU 2020, the Strategic Plan, Enrollment Management and other strategic topics.

Student Success Team

We will assemble a team of faculty and staff to begin discussions on what it means to create a culture that supports student success. This team will make recommendations to the President's Council on the attributes, services and co-curricular offerings to support student success.

Business Development

A new cross-functional team is being created for the University, which works with partners, including clinical partners, employers, community colleges and universities. The team will cultivate the relationships we currently have, and develop relationships with new partners.

Inter-Professional Education Scholars program

In our efforts to continue creating educational experiences that set us apart from other institutions, we are developing a new Inter-Professional Education (IPE) Scholars program. This program will allow participants to gain experience and credentials in specific areas of patient care. Partnering with other colleges and universities to include students with a variety of education backgrounds in programs we currently do not offer will create an IPE experience that is ultimately richer and more fulfilling. The creation of this program and partnership will offer an experience for our students which will be highly attractive to employers.

Multi-Year Operations and Capital Plan

A multi-year financial, programmatic, enrollment and capital plan will allow us to forecast revenue streams and funding capacities for future programs, staffing and space expansions.

Brand Identity Campaign

We have been working with Lipman Hearne, a higher education marketing firm, on a plan for a two-pronged brand identity campaign. One focus will be on an internal Presence Health campaign to raise awareness within the health system of our existence and the value we offer to the employee and employers. The second focus is on the external market, where we are still a lesser-known entity. This campaign will allow us to reach more prospective students and provide visibility to organizations that will hire our graduates.

Exploration of Additional Academic Offerings for 2018-19 and 2019-20

In the ResU 2020 plan (goals for the University through the year 2020), the last two years include organic growth. A review of the research which identifies other opportunities for growth would consistently be monitored for additional potential programs.

We have a bright present and a brilliant future. I'm looking forward to working with you to make a great University even better.

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Therese A. Scanlan, EdD President, Resurrection University

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RESURRECTION UNIVERSITY COLLEGE OF NURSING & COLLEGE OF ALLIED HEALTH

Fall 2016, Issue number 12

Reflections is the official alumni magazine of Resurrection University.

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STUDENTS AND ALUMNI SHARE THEIR ResU EXPERIENCES.



"My grandmother's mammogram brought me to ResU."

– Carmen Froman, RT(R), MBA, '05

After high school, I tried college for a year, but it wasn't a good fit. Then I bartended. I was a waitress. And all the while I thought about getting into healthcare, but I wasn't sure how. Believe it or not, I owe where I am today to my grandmother's annual mammogram. She asked the technologist about how she started her healthcare career, and it turns out, she was a Saint Francis School of Radiography grad. I looked into it, and the Saint Francis School of Radiography was perfect. Not just the 100% pass rate on boards, but also the small size of the program and the personal interaction with faculty and other students were ideal for me. Over a decade after graduation and it still feels like a family. My instructors still know me a few actually came to my wedding! They want you to learn more and do more, which is one of the reasons why I'm now the Director of Diagnostic and Interventional Radiology at Weiss Memorial Hospital. At ResU, everyone wants you to succeed and reach your goals even after you graduate.



"After a 30-year business career, I decided to pursue a nursing career." – Alfred Hurst, BSN student

It was a big change to say the least. I graduated from college in the late 1970s and earned my MBA in 1981. I was self-employed and owned and sold a couple of companies over the years. I also did some consulting, but I don't think I was ever really happy with my career choice. I remembered how much I enjoyed being on the ski-patrol when I was younger. We would go out and help people who were injured while skiing, and it was a great feeling. I loved it. The more I thought about my days on the ski-patrol, the more I knew nursing would be the right career move. But I hadn't been to college for a long time. I knew there would be challenges. Turns out just taking the prerequisites took 18 months. Then I had to decide which school would be best for me. I had a friend who is a West Suburban grad. She talked about ResU and actually showed me an edition of Reflections magazine. I knew right away that it was the right place. It's a challenging program, but I already feel rewarded. There's nothing like interacting with patients and helping. ResU has been fantastic. The instructors are interested in helping you, and they go out of their way to involve you. You know everyone here and everyone knows you. I laugh with friends when I tell them that for men going into nursing, ResU is a place where you're considered 'one of the girls.' When I graduate, I want to work in an ER or an ICU. ResU is making my career change the best change ever.





"We moved to Chicago to pursue my wife's acting career, and I found an amazing career of my own."

- Mark Parchment, BSN student

I've worked with kids forever. After graduating from Pitt with a degree in Religious Studies, I worked with special needs kids in Washington, D.C. After a stop in Missouri, where I planned outdoor activities for kids, and a stint helping my brother with his newborn, I became the Director of Youth Ministry in Baltimore. When my wife wanted to move to Chicago for her career, I started to think about my own career. I knew I wanted to do more, and two things came to mind — nursing and firefighting. Nursing seemed like the better path. I chose ResU because of their accelerated program — my dad actually found ResU for me when he was researching nursing schools. It took about two years to get my prerequisites complete, and once I started the program...well when they say accelerated they mean it. You're doing clinicals in your second week. I love that your class stays together — you really get to know people. I've made connections that will last the rest of my life. After 16 months, I graduate in December, and I plan to keep working with kids — NICU or Pediatrics.





"I originally didn't want to be a nurse; I wanted to be a cop." – Alek Aguilos, BSN, '16

My mom was the one who pushed me to get a degree. She told me if I wanted to be a cop, go ahead, but get your degree first. I was looking for an accelerated program and found the joint program with Concordia and ResU. It's been amazing. I graduated this summer, and I absolutely love nursing. I was doing security at Concordia while I went to school, and let's just say that police work isn't something I would enjoy. Nursing is perfect. I like caring and giving back. My mom was very happy with my decision. She's a nurse and brought me on home visits when I was younger. I guess you could say nursing was always something I was interested in doing. The program here is fantastic. The clinical rotations have been incredible, and they really care about the students. I feel like I am breaking new ground as a male nurse. Some patients ask if I'm the doctor. But I don't mind. I'm doing what I love, and ResU helped make that possible.





"I needed a close-knit program and that's what I found at Saint Francis."

– Frank McNamara, R.T. (R), '10

I was around 20 years old and working at Saint Francis Hospital, and I knew I wanted to be an X-Ray tech, but I wasn't sure how to go about it. A friend told me about the School of Radiography, and I decided to look into it. What I found literally changed my life. I didn't want to be a number. Well at Saint Francis the students are close with each other and with the faculty. They really do treat you like family. In 2010, I graduated and found a job almost immediately. I worked full-time while I was going to school, and my instructors were really helpful — lots of support and a real open-door policy. Now that Saint Francis is part of ResU, I think even more doors are going to be opened. They have a Bachelor's Degree program, and I'm going to do it. It's going to be a lot of work, but they give you everything you need to succeed. They really care about you and invest in you. Today, I'm a Supervisor of Diagnostic Imaging. Tomorrow? Stay tuned.





For seven decades, we've always prided ourselves on being a step ahead.

It's already been an amazing 70th Anniversary, and we still have celebrating to do! It's kind of hard to believe, but the Saint Francis School of Radiography started in 1946. Of course, as technology evolved, so have we. Believe it or not, graduates were called technicians until 1977. We remained a hospital-based program until 1998, but then we opened the program to the main hospitals of Resurrection Healthcare. That was a big change, but the biggest change happened in 2009. That was the first year the Joint Review Committee and the American Registry of Radiologic Technicians required all students to have an Associate Degree before they could to take the National Board Exam.

That's what led us to Resurrection University.

Now we offer a Bachelor of Science in Imaging Technology Degree (BSIT), and we continue to evolve to meet the needs of our students. Thanks to ResU, as much as we're celebrating the past during our 70th Anniversary, we're really celebrating the possibilities of the future. ResU brings vast resources to the table. We now have a student services coordinator just for Radiography. Radiography students now have access to career counselors. There's even a relaxation room for students. Our students really feel like they're part of ResU because the University has been very welcoming.

For 70 years we've told students that we're the 'best of the best' and we're only getting better. Compare our board exam pass rates — 99% over the last five years — or look at our jobplacement rate, which is basically 100%. Now that we're part of ResU, we will continue to do great things for students.

We've brought together a team of remarkable people — I call them 'The Dream Team' to keep our program moving forward. We're passionate about our University and committed to our Mission. I hope you'll join us as we celebrate our 70th Anniversary. We have a lot to look back on. And even more to look forward to.

Mary fler Newton

Mary Ellen Newton, MS, RT (R) (M) Director, Saint Francis School of Radiography

SFSOR ANNIVERSARY

SFSOR ANNIVERSARY



People will see right through our celebration!

The 70th Anniversary Celebration for the Saint Francis School of Radiography will be held Friday, November 11, 2016, at iO Theater, 1501 N. Kingsbury in Chicago. More details will be shared closer to the event, and you can also visit our website that lists all the anniversary-related events at **www.resu.edu/sor70**.



The UN is coming to ResU! Reem Azhari, PhD

I've always been committed to ethics and social reform. That's what brought me to Resurrection University. When I interviewed for a teaching position, I was wowed by their passion for social reform. I knew it was the perfect place for someone like me. In addition to my faculty position at ResU, I'm the International Health Director for the United Nations Chicago Chapter. When I brought the idea of starting a U.N. Chapter for students to ResU, the University couldn't have been more supportive.

RESU-UNA helps students understand their role in global health. We're cultivating social reformers who will have the knowledge and the skill to literally change the world. This April, we partnered with Shot@Life, a United Nations Foundation that advocates for vaccinations around the world. We were one of only three schools in Chicagoland given this opportunity.

The next program we're supporting is called Nothing But Nets — an amazing program that provides mosquito netting in areas affected by malaria. It's a major effort supported by NBA star Stephen Curry, who donates a net every time he hits a three-pointer. He's donated a lot of nets and is still going strong. RESU-UNA is the boots on the ground for the United Nations. We're the people working together to make the world a better place. If you're committed to social reform, you're welcome to join us.

Rue Af

Reem Azhari, PhD Endowed Chair of Inter-Professional Education

Dr. Reem Azhari appointed to Endowed Chair of Inter-Professional Education.

Approximately 200,000 people die in hospitals each year due to errors and infections. Of those 200,000 cases, the data shows that 80% of those cases are due to poor team communication. Inter-Professional Education (IPE) brings students together from different programs to learn from each other. The goal is to get rid of silos and to learn how to communicate as professionals. It's unusual for a smaller institution like ResU to have a dedicated IPE Chair. But ResU remains committed to creating clinical leaders. The IPE Center will play a key role in preparing students for a future of success.

Our alumni continue to make their mark.



ALUMNI FEATURE Deloris Straw Luetchford, RN, BSN, MEd, '78

Why did you go into nursing?

As a teenager, several friends of the family who were nurses encouraged me to consider the nursing profession. I did explore several other career options, but I believe it was Divine Guidance that kept me coming back to nursing. After a year of general college courses, I took a year off to work and to save

money to continue my education. While working as a typist for a yearbook company in my hometown of State College, PA, one of my assignments was to type revisions for the Course Catalog for West Suburban Hospital School of Nursing in Oak Park, IL. When I noted that it was affiliated with Wheaton College, I immediately applied, since I had been looking for a nursing program with a spiritual emphasis. This was the only program where I applied, and I was very excited about experiencing Chicago!

What are some of the surgical missions you have been on?

Between my junior and senior years at West Suburban Hospital School of Nursing, I had a wonderful opportunity through the summer missionary program at Wheaton College to volunteer for two and a half months in Costa Rica with a rural mobile medical clinic. That experience triggered a lifelong desire in being involved in cross-cultural nursing experiences. As a student nurse, I also became acquainted with Dr. Gustav Hemwall, a physician at West Suburban Hospital School of Nursing, who participated on many medical/surgical missions to underserved countries. He was a strong role model to me of someone who used his skills and education to show God's love to those in need. Since 1996, I have had the privilege of volunteering approximately twenty times with medical/surgery teams through Medical Ministry International to Bolivia, Ecuador and the Dominican Republic (Haitian border). I have also volunteered seven times with surgery teams through World Surgical Foundation to San Pedro Sula, Honduras, and once to Ethiopia.

Why do you continue to do these missions?

I feel incredibly blessed to be living in the United States, where healthcare is so readily accessible, compared to many other parts of the world. Seeing the overwhelming needs in other countries where access to healthcare is severely limited, not affordable or simply non-existent has created a God-given desire in me to do what small part I can to reach out to those in need. Witnessing the overwhelming gratitude of patients who have received life-changing surgeries keeps me energized to continue.

What are your most memorable experiences from these missions?

In addition to many memorable patients who come to my mind, I think of the relationships I have been able to develop with nurses in other countries. The collaboration and opportunities to learn from one another, as well as to host some of them in my home, have expanded my world view in many unexpected ways. Sharing the Honduras missions with West Suburban Hospital School of Nursing classmate Jane Buteyn '78 has also been very special. Participating in missions with my husband and son, when possible, has enriched our times together as a family and given us a greater appreciation for our blessings.

NEWS

Where are you working now and in what field of nursing?

After living most of my life in Pennsylvania, my husband and I moved to the Dallas, TX, area this past June. I am currently working as a Substitute School Nurse for the Plano Independent School District (ISD), while we are in a period of transition. I am thankful to another West Suburban Hospital School of Nursing classmate, Dottie Funk Jordan '78, who is a full-time School Nurse with Plano ISD and encouraged me to apply for this position. We are moving to a permanent location next month, where I will begin searching for a position in a Surgery Center. In that way, I will keep my surgical skills current and at the same time have a schedule that will permit me to continue involvement with missions.

What do you love most about your current job?

I love the fact that there is excellent leadership and so much support for School Nurses in the Plano ISD. I also enjoy working with the students and appreciate that I have flexibility with my schedule.

West Suburban Alumna Honored as Health Care Hero

West Suburban College of Nursing alumna Shannon Pearce, RN, '93 was featured as a Health Care Hero 2016 in *Crain's Detroit Business*! Shannon is the official health coach at St. John Providence Health System located in Michigan. She helps individuals reach their health goals through group classes, lectures or individual meetings.

40 Under 40 Emerging Nurse Leader Recognition!

Congratulations to Alumna Miriam Vera, RN, '10, of the Humboldt Park Health Center, who has been recognized as one of the 40 under 40 Emerging Nurse Leaders in Illinois.

Alumni Panel Participation

Thank you to the following alumni who participated in Alumni Panels for our soon-to-be graduates! Andrea Sanchez '15, Shauna White '15, Linda Calderon '14, Kyle Studer '15, Erin Isabelle '14, Teri Birch '13, Travis Dalke '15, Samantha Furlan '15, Stefanie Goers '15, Lorraine Perez '15 and Angela Vo '14.

RUAA Hosts Critical Care Skills Day

The Resurrection University Alumni Association (RUAA) hosted a Critical Care Skills Day on Saturday, May 14, for recent grads and alumni. It was well attended and received rave reviews. Dr. Nancy Reese '96 and Carina Piccinini '11 facilitated the skills day, and Laura Domagala assisted in the coordination of the content for the event.

Presentation by Bright Pink Brings Out MSN Alumni

The Resurrection University Alumni Association partnered with Interim Dean and Department Chairperson Kathleen Muglia and Professor Melissa Murphey for a presentation on Breast and Ovarian Cancer Prevention: Risk Stratification and Management in Young Women presented by Bright Pink. It was well attended by the MSN students as well as some of our MSN alumni.

The DAISY Foundation

Lily Acosta Eloso '10 received a DAISY Award on June 3, 2016, at Adventist Medical Center GlenOaks.

ResU Announces Nursing Honor Society

ResU is now an official chapter of the Sigma Theta Tau International Honor Society (STTI) for nurses. In the coming months, there will be more details about an official Chartering Ceremony in February 2017.

Save the Date for Upcoming Alumni Opportunities!

Thursday, October 13: School of Radiography CE Opportunity, CT Dose Optimization (Quality Metric) – presented by John Smith, Director of Imaging Services, Presence Saint Francis Hospital, and hosted by the ResU Alumni Association.

Thursday, October 20: Thinking Out Loud Speaker Series, Food as Medicine — 6 – 8 pm — featuring Dr. David Miller, MD acupuncturist; Dr. Kristine Tohtz, DC, DABCA, MsAC, Cert. MDT, CACCP; and Chef Eric Meredith, MEd, MS, RD, LDN, CHES, CPT

To RSVP to any of these events, please contact Vickie Thornley at 773-252-5137 or vickie.thornley@resu.edu

HRSA Funds Nurse Faculty Loan Program

The Office of Development is pleased to announce the Health Resources & Services Administration (HRSA) Nurse Faculty Loan Program. This will help us provide opportunities for loan forgiveness for our master's-level students if they are willing to become educators in the future.

ResU Alumni Who Are or Have Been Faculty Members at ResU!

Victor Agoo '09 Rosaoleana Aguilar Audeo '15 Gladys Aguirre '16 Kathleen Benson '10 Tamara Bland '10 Shara Brankin '15 Karen J Cacho '08 & '15 Bianca Cartagena '11 & '15 Yasmin Cavenagh '10 Kathleen Dennis '16 Vanessa Flores '08 & '11 Christopher Galloway '15 Sarah Hussain '10 & '13 Ray Goodwin '13 & '16 Sushella Hutchinson '14 Sheila Johnson '13 & '16 Tiffany Kendrigan '15 KimYon Lewis '11 Nastassia Lukasik '14 Maria Martinez '09 Tuyet Ngo '08 & '14 Natalia Nowak '07 Sarah Perpich-Echmann '11 & '15 Lyndsey Perreault '16 Kimberly Pieczynski '92 Jimmuel Plaza '14 Nancy Reese '96 Maria Sayi '16 Jennifer Serdiuk '14 Marianne Simon '10 Nancy Stell '87 Carla Thorpe '05 Lauren Ziskind '10 & '14

IN MEMORIAM

- Grace Lehe Allen, West Suburban Hospital School of Nursing, Class '58, passed away on May 6, 2016.
- Michael Kemp '06, passed away in June 2016.

It was a celebration that was almost as amazing as the new lab.



On Thursday, June 16, 2016, ResU hosted the Foglia Family Foundation Inter-Professional Education (IPE) Simulation Learning Center Dedication Ceremony and Reception with donors, friends of the University, board members, faculty and staff.

Donors Vince and Pat Foglia opened the celebration with a ribbon-cutting ceremony in the new, 6,200-squarefoot space. This was followed by a ceremony with remarks THE IPE SIMULATION CENTER IS FOCUSED ON INTER-PROFESSIONAL EDUCATION AND PROVIDES STUDENTS WITH EXPERIENCE AND CONFIDENCE.



from President Therese A. Scanlan and donor Vince Foglia, followed by a blessing of the space by Father Tim Fiala. After the ceremony, attendees were invited to view demonstrations of the simulation mannequin used for student learning, including the Sage SIM Man, an advanced model who sweats and bleeds, and has urine return with catheterization, seizures, active pulse, pupil dilation and abnormal heart and lung sounds. It's about as real as it gets!







Our former, one-room Simulation Lab is now a 14-room state-of-the-art teaching facility where we instruct multidisciplinary patient care teams. Simulation allows students to practice hands-on skills in an environment that allows for errors without risk to patients. Benefits include decreased medication errors, increased communication and teamwork, and improved critical thinking and clinical reasoning skills.

There were a few alumni in attendance: Linda Ramirez '09, Betty Bayona '09, Pam Nikiel '09, Patty Summerville '13, Sarah Phelps Delaware '71 and Daryl Castillo '07.

Let's officially welcome the new President of Resurrection University, Dr. Therese A. Scanlan.

For Dr. Therese A. Scanlan, becoming President of Resurrection University has been a journey that has taken her far, without taking her far from home. The long-time Beverly resident has steadily worked her way up through the ranks making her mark in numerous roles in the educational field and this June was named President of Resurrection University.

Dr. Scanlan brings a remarkable level of experience to ResU. She was District Director of Student Revenue for the City Colleges of Chicago, Regional Director at the Council for Adult and Experiential Learning and Director of Financial Aid at both DeVry Chicago and Governors State University. Dr. Scanlan also was a faculty member in the School of Education at Capella University.

She joined ResU in 2006 as the Director of Business and Financial Affairs. After being named Chief Operating Officer and Chief Financial Officer, Dr. Scanlan helped lead a multitude of governance, legal, construction and financial initiatives through the University's enormous period of growth.

In 2010, the University embarked upon a change of control process to become an independent organization from their nonprofit parent health system. It may sound simple, but the process is very involved and extremely detailed. During this conversion, Dr. Scanlan was instrumental in leading the contractual, financial, governance and regulatory aspects of the process.

If becoming independent wasn't ambitious enough, during the control process change, the University was also planning to move from its Oak Park Campus to a new state-of-the-art campus in Chicago. The entire Chicago campus had to be planned, designed and constructed. As with everything else she's done throughout her career, Dr. Scanlan was more than up to the task.



While managing the control process change, she led the relocation initiative and kept the University community and its constituents informed and involved. In December 2012, the University moved to its new location ahead of schedule, where it now stands and continues to grow inside the walls of Presence Saint Elizabeth Hospital at 1431 N. Claremont Ave. in Chicago.

Growth has been remarkable under Dr. Scanlan's leadership. Within five years, enrollment under her leadership actually doubled.

With her track record of results, it was no surprise that Dr. Scanlan was officially named the President of Resurrection University in June. Our future is in good hands.

Dr. Scanlan's Inauguration Mass will be held on Saturday, February 25, 2017.



Autumn: A time to give thanks.



At what point do we really and take notice of Autumn? For some, it might be the rush of color in the leaves or a blanket of leaves on the ground. Others, perhaps, are more aware of the cooler temperatures and the need to change the clothes in the closet to those for fall and winter. Or it might be a different schedule from the one during the summer months. The seasons come and go with regularity, even though some aspects of the season, such as the passing of time, may not be according to our hopes or expectations. As Ecclesiastes 3:11 relates, however, "God has made everything appropriate to its time...."

Any change in the seasons may mean a season of change for the person. Change is the one constant in our lives. At times, with a lot of rapid change, we may feel that someone put us on "fast forward" and forgot to shut it off. At other times, the days and hours seem to move forward in slow motion. So much depends on the events we experience, how our relationships are going, what we have to look forward to, how we manage time. Time is relative. Some want time to go by faster; some want it to slow down. There are persons who don't have enough time in the day to get things done, and others who seem to have time to invest in many interesting things. Yet, we all have the same 24 hours.

Every one of our days and all the opportunities in them are the gifts we are given. Is it possible to see time and the seasons as God's gifts to us? Of course! Then, in making this autumn a time of appreciation and thankfulness, we might pray:

"It is good to give thanks to the Lord, to sing praise to your name, Most High, to proclaim your love at daybreak, your faithfulness in the night, for you make me jubilant, Lord, by your deeds; at the works of your hands I shout for joy...." Psalm 92:2-3, 5

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Sister Gemma Pepera, CSFN Mission & Ministry

MINISTRY MESSAGE Follow Resurrection University at: twitter.com/ResU_1914 facebook.com/ResurrectionUniversity Instagram @ResU_1914

Our Mission:

Resurrection University educates students to become healthcare leaders by cultivating a diverse learning community based on the Catholic tradition of faith, hope and healing.

Our Vision:

To be a learning community that thinks critically and embraces change, inspiring the next generation of healthcare professionals and leaders.

Our Core Values: ResU C.A.R.E.S.

- Neso C.A.N.L.S.
- **Compassion** fosters in us sensitivity to the spiritual, physical, psychological and emotional needs of every individual, inspiring each to find comfort and hope.
- Accountability calls us to responsible stewardship of the human and material resources/assets of the organization.
- **Respect** commits us to honor the diversity and dignity of each individual as a person created and loved by God and an inherently valuable member of the community.
- Excellence empowers us to do our best in all that we do as we work individually and collectively to meet the needs of those we serve as well as our co-workers.
- Service commits us to give of ourselves in order to respond appropriately to the needs of others.



